

Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner

Extreme winter temperatures cause record electric usage

It's been cold ... crazy cold, and electric usage reflects the bitter temperatures of our current winter.

You probably remember how cold it was between Christmas and New Year's Day. The average temperature was 22.3 degrees in the New-Mac service area. Then came the frigid start to 2018, and according to data from the Neosho National Fish Hatchery, the first 17 days of the new year were the second coldest documented in records dating back to 1989. Only 2010 had a colder early January in the past 33 years.

The average temperature over that span of days was 24.5 degrees, including lows of -6 and -9 on Jan. 16 and 17 respectively. However, temperatures were reported across the co-op's service area as low as -12, -14 and -15.

These extreme colds naturally put a strain on heating systems, and the resulting usage is reflected in the bills being received with this newsletter. This winter has seen the co-op set all-

time highs for both daily usage and demand on multiple occasions. Demand reflects the amount of electricity being used by the entire system at a specific time. Three times the co-op's demand was pushed to new peak standards in January. The last of these peaks, set during the bitter morning of the 17th, was 12 percent higher than the highest peak of past winters. Of the seven highest daily kilowatt-hour totals in New-Mac Electric's history, five of those days occurred during the just completed billing period.

So, remember as you look at your bill this month, it wasn't just cold, it was historically cold.



Pictured are some of the temperatures seen in the New-Mac Electric service area so far this winter.

INSIDE THIS ISSUE:

- New-Mac Universitypage 2
- Capital creditspage 2
- Recipe of the Month.....page 3
- Levelized Billingpage 4



New-Mac Electric Cooperative
Your Touchstone Energy® Partner

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

New-Mac to award scholarships to seniors at 10 area high schools

New-Mac Electric Cooperative is now receiving applications for our 2018 College Scholarship Program.

This marks the third consecutive year in which New-Mac will be awarding one scholarship to a high school senior in each of the 10 school districts

In order to be eligible to receive one of the scholarships, a student must be a senior at one of the following high

schools: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca or Wheaton. The applicant's parent(s)/guardian(s) must be member(s) of New-Mac Electric Cooperative, and the applicant must have a cumulative minimum 3.0 GPA. Immediate family members of New-Mac employees/board members are ineligible.

See *Scholarships*, page 3

Helpful info during outages

In the event of outages, please call us if you see a downed power line or a large tree branch that has fallen into the power lines.

Also, if you heard a loud noise just before you lost power, please let us know.

Reporting such sights and sounds can greatly reduce the time it takes to restore power. Please call us at **417-451-1515** or **800-322-3849**. Do NOT contact us through social media (*Facebook, Twitter*).

Remember, never touch, attempt to move, or drive over a downed power line.

Assistance is available

If you are having a problem paying your New-Mac account, please call us to make arrangements. Please don't disregard paying your bill. There are programs and options (such as Levelized Billing) designed to assist you. So, please give us a call at (417) 451-1515 or (800) 322-3849

Additionally, funds may be available through the Economic Security Corporation's Low-Income Home Energy Assistance Program. In order to apply for this program: **call 417-781-0352, email liheap@escswa.org, or visit the website dss.mo.gov/fsd/liheap.htm.**

Help yourself to 'Rural Missouri'

Copies of the latest *Rural Missouri* magazine are always available, free of charge, at either New-Mac office.

New-Mac U returns in March

New-Mac University's first class offering of 2018 will be held March 6 at the co-op's Neosho headquarters and March 13 at the Anderson office.

Generators will be the first topic of the upcoming class, and lending instruction will be representation from national home-improvement retailer Lowe's. Learn about generator sizing and options available, as well as safety considerations.



And just in time for spring cleaning, New-Mac will showcase some electric innovations that might aid in that process.

New-Mac University is an ongoing free seminar series offered by the co-op. Participants may attend any courses they choose and will not be behind if they have missed previous offerings.

The class will begin at 6 p.m. at both locations. As always, these classes are a **free** service of the cooperative. However, the co-op does ask that members RSVP so that proper accommodations can be made. The course should take around 90 minutes. Refreshments will be made available.

Members may RSVP in the following ways:

- By filling out the form *above* and sending it in with your bill payment
- By calling our office at 417-451-1515 or 800-322-3849
- By visiting newmac.com and completing a simple online registration form



New-Mac
UNIVERSITY

Class Topics:
**Generators &
Spring Cleaning Gadgets**

6 p.m., Tuesday, March 6, at Neosho

6 p.m., Tuesday, March 13, at Anderson

New-Mac University Registration

Member Name(s) _____

Acct. # _____ Daytime Phone # _____

Number in Household Attending _____

We will be attending New-Mac University:
(circle which class you will attend)

**March 6
at Neosho**

**March 13
at Anderson**

Cut out and send in with your bill payment

Capital credits make cooperatives different

Regularly, at New-Mac Electric Cooperative, we share with you how we are different.

Cooperatives, such as New-Mac, are owned by you, our members. We are governed by a Board of Directors, elected by and from the membership. And one of the most distinct differences of being part of a co-op is the return of capital credits.

Every year, New-Mac Electric sends each of its members a card informing them of their capital-credit amount for the past year.

So, what does it mean if I've

gained capital credits?

Capital credits are your share of the operating margins realized by your cooperative each year. These margins are equally allocated to all participating consumers based upon total dollar billing.

These margins (payments in excess of expenses) become patronage capital and are used by your cooperative for operating capital, necessary reserves, storm damage, and other contingencies. Patronage capital is paid back to the members as the financial

condition of the cooperative permits and the by-law provisions are met.

Patronage capital credits are returned in the same order in which they were earned; that is, the capital first paid in will be the first refunded.

Should you cease to purchase energy from the cooperative and change your present address, you should notify the cooperative of address changes so that when future payments are issued they can be forwarded to the proper

See Captial credits, page 4

Scholarships

Continued from page 1

A total of 10 scholarships will be awarded. Each scholarship will be in the amount of \$500 and will be non-renewable. One scholarship will be awarded to a qualifying student in each of the 10 schools listed above. The scholarship must be used at an accredited college or university, and the winner must become a full-time college student, beginning in the fall of 2018.

For complete guidelines and the application, visit newmac.com, see your school guidance counselor or call Josh in our Member Services department at 417-451-1515 or 800-322-3849. **The application deadline is Friday, April 6, 2018.**



Some of the winners from New-Mac Electric's 2017 Scholarship Program included (clockwise from above) Sarcoxie's Lani Ogle, Joplin's Shae Hogan, East Newton's Skylar Brown and Diamond's Layne Haskins.



Know a high school junior that would like an expense-paid, week-long trip to Washington D.C.?

Or, he or she could win a three-day experience in Jefferson City

Visit newmac.com or call 417-451-1515 and ask about our Youth Tour/CYCLE Contest

Energy Partners' Recipe of the Month:

CHICKEN ANNIE POTATO SALAD

Submitted by New-Mac member: **Donna Giles**

- | | |
|--|----------------------|
| 6 potatoes (boiled, peeled, and diced) | 1/3 cup vinegar |
| 1/4 cup onion, finely chopped (or dry onion) | 4 Tbsp. salad oil |
| 1/4 tsp. pepper | 1/2 tsp. garlic salt |
| 1/2 tsp. salt | |

Mix all of the ingredients together and let them marinate for 24 hours. This recipe also works well with cabbage.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or recipes@newmac.com. If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

Capital Credits

Continued from page 2

address.

At New-Mac's most recent annual meeting this past October, the cooperative

returned capital credits to its members for the 20th consecutive year. Payments went to those who were New-Mac members in 1998, and the amount was based on their usage in that year. Those not attending the meeting received their capital-credit checks in the mail.

Know what to expect with Levelized Billing option

Most folks would agree that it's easier to budget for something when you know what to expect. However, electric bills, due to the heating and cooling of homes, are prone to fluctuation and consequently are somewhat unpredictable.

Well, if that fluctuation is something you could do without, New-Mac offers a payment option which evens out the peaks and valleys of energy use. Through a process called Levelized Billing, each month your bill is based on an average of your electric bills over the previous 12 months.

Levelized Billing consists of 11 equal payments and one adjustment payment per year. Since household usage typically varies from year to year (due to weather, improvements, additions, etc.), the twelfth payment is used to make up the difference between the esti-



New-Mac Electric Cooperative
Your Touchstone Energy® Partner

Main Office:
P.O. Box 310 — 12105 East Highway 86
Neosho, Missouri 64850

District Office:
9 Mustang Lane
Anderson, Missouri 64831

Telephone: 417/451-1515 800/322-3849
Fax: 417/451-9042
Pay-by-Phone: 855/874-5348

Office Hours: Neosho — 8 a.m. to 5 p.m.
Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at
www.newmac.com

Management
CEO/General Manager..... Mitch McCumber
Controller..... Craig Bonet
Manager of Administration.... Mary Hatfield
Manager of Operations..... Stan Irsik
Manager of Marketing Mark K. Rakes
Billing Supervisor..... Vickie Stuart

Board of Directors
District 1 Martin Youngblood
District 2 Kenneth Daniels
District 3 Bobby Fields
District 4 Beryl Kennedy
District 5 Billy P. White
District 6 Paul Sprenkle
District 7 Maurice Mailles
District 8 Jason Ruddick
District 9 Jamey Cope

Services Provided to Members
Call our consumer services department for information on the following services:

Automated Phone Payment
Autowithdrawal Payment
Green Power
Levelized Billing
Online Payment & Usage History
Rental Light
Meeting rooms available at both locations
Credit Card Acceptance
Safety Programs (upon request)
Surge Protection

Questions? Comments?
Contact: Mark K. Rakes
P.O. Box 310, Neosho, MO
mrakes@newmac.com



New-Mac Electric Cooperative
Your Touchstone Energy® Partner

LEVELIZED BILLING AGREEMENT

Levelized Billing agreement between New-Mac Electric Cooperative, Inc., of Neosho, Missouri, and:

Name _____

Address _____ City/St./Zip _____

Phone # _____ Email _____

Account # _____ Location # _____

Levelized Billing consists of eleven equal payments and one adjustment payment per year. The amount of the twelfth payment will be adjusted according to the meter reading secured by New-Mac Electric Cooperative, Inc., at the end of a one-year period. Should you have a credit balance, no payment will be required for that month. Should an underpayment occur, you will be billed accordingly.

Levelized payments will be based on your anticipated usage and applied to the rate proposed for the next twelve-month period.

This is to request Levelized Billing at the above location upon the following terms:

1. Agreement to begin as of _____.
2. Payment to consist of eleven equal payments and one payment adjusted according to secured meter reading. You will be notified by the billing department of your monthly payment amount.
3. All payments must be accompanied with your bill.
4. Term of agreement will be one year and renewable on or before anniversary.
5. Payments need to be in our office no later than the last day of the month.
6. Should your account become delinquent more than three times in a twelve-month period or become more than one-month delinquent, this contract will be void.

Signature	Date
Signature	Date



If you'd like to get started with Levelized Billing, fill out this form and send it in with your payment. If you send it in by February 20, your Levelized Billing will start with the bill you receive in March.

mated usage and the actual usage.

Most residential members with a good credit history are eligible for this program. Participants also must have at least 12 months of billing history at the location to be put on Levelized Billing.

If you would like to take advantage of Levelized Billing, fill out the form at left and send it in with your payment. If you want to get started with the bill you receive in March, the form needs to be turned in by February 20. Otherwise, your Levelized Billing will begin as soon as possible, depending on when the form is received.

