

# Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner

## PUBLIC NOTICE

NOTICE TO MEMBERS OF THE  
NEW-MAC ELECTRIC COOPERATIVE, INC.

The Nominating Committee, elected at the Annual Meeting held October 29, 2016, did on August 16, 2017, meet at this office of the Cooperative, Highway 86, Neosho, Missouri, pursuant to Section 3, Article III of the by-laws of the Cooperative, to nominate a slate of candidates to be elected at the Annual Meeting of the Membership of the Cooperative, October 28, 2017, and did at such meeting nominate the following persons for Director of the Cooperative.

### District #1

Northeast Section      John Fite  
Newton County  
For three (3) year term      Martin Youngblood

### District #3

Northwest Section      Bobby Fields  
Newton County  
For three (3) year term      Russell Leon Glover

### District #6

Northeast Section      Pete Griffin  
McDonald County  
For three (3) year term      Paul Sprenkle

Published in accordance with Section 3, Article III, of the by-laws of the New-Mac Electric Cooperative, Inc., Neosho, Missouri.

Signed      Jim R. Morgan  
Dwayne W. Miller  
Paul Parnell  
Wayne Englehart  
Ronald E. Gunlock

# Don't miss New-Mac University this week

If you want to catch the latest New-Mac University class, you've got to act fast.

The ongoing free seminar series will be offered **Tuesday, Sept. 5, at our Anderson office.** Then the same class will take place **Thursday, Sept. 7, at the Neosho office.** It will start at 6 p.m. at both locations.

This offering will cover the topics: "Surge Protection & Understanding Your Meter." First-time attendees are welcome, as courses are always independent of previous offerings.

Those attending this week will learn about surge protection options and challenges in dealing with lightning strikes. They will also learn about the function of their New-Mac meter and ways to use the information it provides.

While New-Mac University courses are always free, the co-op does ask that members RSVP so that proper accommodations can be made. The class should take

**New-Mac UNIVERSITY**

*Class Topics:*  
**Surge Protection & Understanding Your Meter**

**6 p.m., Tuesday, Sept. 5, at Anderson**  
**6 p.m., Thursday, Sept. 7, at Neosho**

around 90 minutes. Refreshments will be made available.

Members may RSVP in the following ways:

- By calling our office at 417-451-1515 or 800-322-3849
- Or, by visiting [newmac.com](http://newmac.com) and completing a simple online registration form

We hope to see you **Tuesday at Anderson** or **Thursday at Neosho**.

## NEW-MAC ELECTRIC'S 2017 ANNUAL MEETING

• 10 a.m., Sat., Oct. 28 @ Crowder College Gymnasium • Registration 8-10:15 a.m.

It's New-Mac Annual Meeting time again, and we are excited about all we have planned this year.

We will have gift drawings for all ages, and babysitting is provided.

The meeting also features a free luncheon. Please help us in planning the food. If you are planning on attending, please clip and fill out this form, and mail it to P.O. Box



310, Neosho MO 64850. You may also return it with your bill payment.

We will place our meal order based on the number of forms we receive.

See you all at the meeting!

Mitch McCumber,  
CEO/General Manager

Yes, there will be \_\_\_\_\_ member(s) of our household attending the 2017 New-Mac Electric Annual Meeting.

Please circle one: For lunch, I/we would prefer: **Pork** or **Beef**

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New-Mac Electric Cooperative

Your Touchstone Energy® Partner

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.



Please detach and send in or return with your bill payment.

## Moving advice

When moving out of the New-Mac Electric service area, please don't forget to leave a forwarding address. You could be leaving capital credits behind.

## Please call before you dig

Digging in areas where there may be an underground electric line can be dangerous! So, before any project that requires digging, call the Missouri One Call System at 800-DIG-RITE, or you can dial 811. Please call three working days in advance.

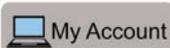
Those who fail to make this call not only face the chance of electric shock – or even electrocution; they also will be held responsible for any repairs that may be necessary if a line is accidentally cut or damaged.

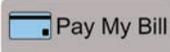
## Help yourself to 'Rural Missouri'

Copies of the latest *Rural Missouri* magazine are always available, free of charge, at either New-Mac office.

## Pay bill, view usage online

Remember, not only can you pay your bill online, you can also look at usage trends, compare bills from various billing periods, set up reminder texts or emails, and much more. Visit

 My Account

 Pay My Bill

newmac.com and click on the "My Account" or "Pay My Bill" buttons in the upper right-hand corner.

# Back to school means back to teaching kids to be safe

## Co-op always willing to teach electrical safety

Each school year, you can count on New-Mac Electric to do our part to keep kids safe around electricity.

At the start of the school year, New-Mac informs the principals of the 20 elementary schools inside of the co-op's service area about our safety presentation. Then, once we're invited, we visit the schools and teach kids the importance of respecting electricity with our *Power Town* demonstration.

*Power Town* is a scaled-down model of an electrical system, complete with poles, transformers, buildings, a bulldozer and critters. The stars of the show are two characters fashioned out of neon light bulbs, known as *Neon Leon* and *Lightning Liz*.

Students are educated about numerous situations where they need to be careful to avoid encounters with electricity, and lessons are learned through the mis-adventures of Leon and Liz.

Although our program is designed for third and fourth graders, it can be customized for any age group. If you have school-aged kids in your family, ask them if they've seen New-Mac's safety program. If not, call their school and encourage them to invite New-Mac. We'd love to come and share our



Above, Zane Berner presents New-Mac's safety program to kids at a local school. At left, *Neon Leon* and *Lightning Liz* are the stars of the show.

message about electrical safety.

Each year, we teach hundreds of kids, but it's not just at schools. From 4-H clubs to scout troops, New-Mac is willing to present to any civic group that calls.

If you are interested in scheduling New-Mac for a safety presentation, call Zane in our member services department at **451-1515** or **800-322-3849**.

Remember, we at New-Mac put *safety first*, so if we can be of assistance, don't hesitate to give us a call.

# Check the lights on surge protection at the meter

For several years New-Mac Electric has offered an optional surge-protection device installed directly behind the meter known as a surge diverter or meter can.

This protection is made available for a monthly lease of \$5 (after a \$25 installation fee). The meter can is designed to protect larger appliances within the home. Specifically, its warranty covers these seven items: refrigerator, stove, washer, dryer, dishwasher, freezer, and furnace (if located inside the home). It does not cover outdoor fixtures, such as heat-and-air units.

If you have a meter can installed, you need to remember to check the indicator lights. Currently, New-Mac has meter cans installed from two manufacturers, both are plastic collars that extend the meter out approximately four inches from the base. Those made by Sycom are dark gray with two green LED lights on the right-hand side, and those made by Tesco are light gray with two red lights on the under-



**New-Mac Electric has meter cans from two manufacturers currently installed. The Sycom meter can (above) is dark gray with green lights on the right side. The Tesco unit (at left and below) is light gray with red indicator lights. It is easier to check these lights after sunset. As seen below, in order to check these lights during the day, you may need to partially cover the lights with your hand into make sure the lights are lit.**

#### The meter can warranty covers the following:

- Refrigerator
- Stove
- Washer
- Dryer
- Dishwasher
- Freezer
- Furnace (if located inside the home)

The LED indicator lights need checked after each storm. If the lights are not illuminated, call New-Mac for a replacement.

During the day these lights are challenging to see without shading. It is much easier to check these lights after the sun has gone down for the evening. If the lights are fully illuminated or flickering, the unit is operational. If the lights are no longer illuminated, the unit has sacrificed itself and needs replaced. Call the New-Mac office at 417-451-1515 or 800-322-3849, and we will install a new unit at no additional charge.



## Meter tamperers are stealing from YOU!

### Report suspicious activity

Nothing good can come from tampering with your electric meter.

First, the likelihood of getting away with altering or bypassing a meter's recording of energy use is becoming increasingly slim, if not impossible.

Secondly, it is illegal. In Missouri, meter tampering is a Class A misdemeanor, and repeat offenders face a Class D felony charge. New-Mac treats every tampering incident as a serious matter. Not only are those who tamper breaking the law, they're also stealing

See *Meter tampering*, page 4

#### Energy Partners' Recipe of the Month:

#### NO-BAKE STRAWBERRY ICEBOX CAKE

Submitted by New-Mac member: **Paula Kinkade**

3 lbs. fresh strawberries, sliced	1 (14.4 oz.) box graham crackers
2 (8 oz.) tubs whipped topping	¼ cup milk chocolate chip morsels

Spread a small amount of whipped topping on the bottom of 9x13 inch baking pan. Place 5 graham cracker sheets down the middle and break 2 more sheets into crackers to fit down the sides. Lightly cover the top of the graham crackers with more whipped topping and then a layer of sliced strawberries. Repeat 3 times until you have 4 layers of graham crackers. End with a layer of strawberries on top. Place milk chocolate chip morsels in a plastic bag. Microwave in 10 second intervals until melted. Snip the corner of plastic bag and drizzle over top of cake. Refrigerate covered for at least 4 hours or until crackers have completely softened.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or [recipes@newmac.com](mailto:recipes@newmac.com). If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

## ○ Meter tampering

*Continued from page 3*

energy from their fellow electric cooperative members.

Most importantly, tampering with a meter is extremely dangerous, as it could

result in severe electrical burns, shock, or even death by electrocution. Meddling with the meter base can be just as deadly, even if the meter has been removed.

If you suspect meter tampering, please call New-Mac at 451-1515 or 800-322-3849.

## Bank draft option can make life easier

### Auto-withdrawal means one less check to write

With the help of a bank draft, there's one more way New-Mac Electric Cooperative can help simplify your life.

If you would like to eliminate the need of writing and mailing a check each month, or making a trip to the New-Mac office to pay your bill, that can be accomplished by setting up your New-Mac account with a bank draft (or auto-withdrawal).

With this payment option, each month you will still receive your bill from New-Mac, but when the last business day of the month rolls around, the cooperative will automatically withdraw the exact



**Main Office:**  
P.O. Box 310 — 12105 East Highway 86  
Neosho, Missouri 64850

**District Office:**  
9 Mustang Lane  
Anderson, Missouri 64831

**Telephone:** 417/451-1515 800/322-3849  
**Fax:** 417/451-9042  
**Pay-by-Phone:** 855/874-5348

**Office Hours:** Neosho — 8 a.m. to 5 p.m.  
Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at  
[www.newmac.com](http://www.newmac.com)

### Management

CEO/General Manager..... Mitch McCumber  
Controller..... Craig Bonet  
Manager of Administration.... Mary Hatfield  
Manager of Operations..... Stan Irsik  
Manager of Marketing ..... Mark K. Rakes  
Billing Supervisor..... Vickie Stuart

### Board of Directors

District 1 ..... Martin Youngblood  
District 2 ..... Kenneth Daniels  
District 3 ..... Bobby Fields  
District 4 ..... Beryl Kennedy  
District 5 ..... Billy P. White  
District 6 ..... Paul Sprenkle  
District 7 ..... Maurice Mailes  
District 8 ..... Jason Ruddick  
District 9 ..... Jamey Cope

**Services Provided to Members**  
Call our consumer services department for information on the following services:

- Automated Phone Payment**
- Autowithdrawal Payment**
- Green Power**
- Levelized Billing**
- Online Payment & Usage History**
- Rental Light**
- Meeting rooms available at both locations**
- Credit Card Acceptance**
- Safety Programs (upon request)**
- Surge Protection**

### Questions? Comments?

Contact: Mark K. Rakes  
P.O. Box 310, Neosho, MO  
[mrakes@newmac.com](mailto:mrakes@newmac.com)

amount of your bill directly from your bank account.

All you have to do is fill out an "Auto-Withdrawal Authorization" form and provide a voided blank check, and New-Mac will set up your account so that there'll be no need for writing checks again – at least when it comes time to pay the electric bill.

For more information on the bank draft process, call the billing department at 451-1515 or 800-322-3849.



**Clip and fill out this form and return it along with a voided check, and New-Mac will set your account up for bank draft.**



**New-Mac Electric Cooperative**  
*Your Touchstone Energy Partner*

### AUTO-WITHDRAWAL AUTHORIZATION

I (We) hereby authorize New-Mac Electric Cooperative, Inc., to charge my (our) checking, savings and loan, or credit union account for the amount of my (our) monthly bill. I (We) further authorize the bank, savings and loan, or credit union to debit the same to such account.

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Account # \_\_\_\_\_ Map # \_\_\_\_\_

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**BANK OR SAVINGS INSTITUTION INFO.**

Name of Bank, Savings & Loan, or Credit Union \_\_\_\_\_  
City, State, Zip \_\_\_\_\_  
Bank Transit Number \_\_\_\_\_ Account Number \_\_\_\_\_

**Please enclose a voided check.**  
*The deduction will be made on the last business day of the month.*

Beginning Date \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Signature (if joint account) \_\_\_\_\_ Date \_\_\_\_\_

**Mail this form and voided check to:**  
**New-Mac Electric Cooperative**  
**ATTN: Billing**  
**PO Box 310**  
**Neosho, MO 64850**

