

Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner 

Co-op awards scholarships to seniors at area schools

This past month, New-Mac Electric awarded college scholarships to seniors in each of the 10 school districts served by the cooperative.

This marks the second year of New-Mac Electric’s scholarship program. This initiative, announced by CEO/General Manager Mitch McCumber at the co-op’s 2015 Annual Meeting, allows New-Mac to put in practice two of the founding cooperative principles: “Education, Training & Information” and “Concern for Community.”

“We are thrilled to be able to help these students continue their education,” said Mark Rakes, New-Mac’s Manager of Marketing & Consumer Services. “We believe we’ve selected some very worthy



2017 New-Mac Electric Cooperative Scholarships

<i>School</i>	<i>Recipient</i>
Carthage	Hannah Rockers
Diamond	Layne Haskins
East Newton	Skylar Brown
Joplin	Shae Hogan
McDonald County	Bailey Rickett
Neosho	Rylee Miller
Pierce City	Jonna Brottlund
Sarcoxie	Lani Ogle
Seneca	Sydney Nesvold
Wheaton	Adison Goostree

New-Mac Electric awarded scholarships to 10 area high school seniors this past month. Pictured bottom left, New-Mac’s Josh King presents one of the scholarships to Pierce City’s Jonna Brottlund. Above middle, co-op representative Zane Berner gives Wheaton’s Adison Goostree her scholarship. Above, King presents to Neosho’s recipient, Rylee Miller.



recipients.”
In order to be eligible for one of the scholarships, a student had to reside in a household served by New-Mac Electric, have a cumulative minimum 3.0 GPA, and be a senior at Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca or Wheaton.
These scholarships are non-renewable and must be used at an accredited college or university in the fall of 2017.

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Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

School is out, please watch out for kids

Children are out and about enjoying their break from school, and New-Mac Electric asks that you be mindful of that as you drive around this summer.

It's every driver's responsibility to be on the lookout for kids at play; just as every parent needs to stress that their children always be watchful for cars.

Let's all work together to keep summer both fun and safe.

Mulch available

New-Mac Electric has mulch available for \$5 per tractor scoop. Anyone interested should call the Neosho office (451-1515 or 800-322-3849) and ask for Anna or Tobey so arrangements can be made to assist you.

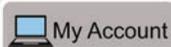
Offices closed for holiday

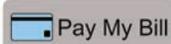
New-Mac's offices will be closed Tuesday, July 4th, for the observance of Independence Day.

Pay bill, view usage online

Remember, not only can you pay your bill online, you can also look at usage trends, compare bills from various billing periods, set up reminder texts or emails, and much more. Visit newmac.com and

click on the "My Account" or "Pay My Bill"

 My Account

 Pay My Bill

buttons in the upper-right-hand corner.

New-Mac offers surge protection options

Lightning is powerful and unpredictable. Depending on how close lightning strikes, damage is unavoidable. However, there are precautions you can take that might allow your appliances and electronics to weather the storms.

As a service to our members, New-Mac Electric offers a variety of surge protection options. Remember, lightning is uncontrollable, but you can lessen your risk by selecting specific means of protection for the appliances/electronics of your choice.

A popular starting point for New-Mac members has been a protector that is installed at your meter, known as a meter can (or surge diverter). This device is designed to protect larger appliances within the home. Specifically, its warranty covers these seven items: refrigerator, stove, washer, dryer, dishwasher, freezer, and furnace (if located inside the home). It does not cover outdoor fixtures, such as heat-and-air units. The meter can is available to New-Mac members for a \$25 installation charge followed by a lease of \$5 per month.

All other appliances/electronics need protected by a plug-in or hard-wire surge protector.

New-Mac offers several plug-in surge-suppression strips that are available at both of the co-op's offices. These strips are highly recommended for phones, computers or home-entertainment electronics (TVs, satellite receivers, etc.), which are vulnerable to surges coming through phone lines or coax connections. Such electronics can only be protected if phone lines/coax cables are connected to the appropriate surge protector.

Remember, surge protection can only work if it exists along the path voltage takes, which is why outdoor equipment is challenging to protect because often damage is incurred due to lightning strikes to the ground. Wells are particularly vulnerable due to the steel casing running through the ground. New-Mac does have surge protectors available for wells and other outdoor applications, which require hard-wire installation by a professional.

If any of New-Mac's current line of surge protectors incur a surge, that protector needs to be replaced. All of the plug-in or hard-wire protectors have indicator lights. If that light goes out, the protector can be brought to either New-Mac office



Plug-in strip protectors, such as above, are necessary to protecting items such as phones, computers and televisions because phone lines and coax connections put these electronics at risk.

for a replacement.

Meter cans (surge divertors) have two green LED indicator lights on the right-hand side of the unit that **NEED TO BE CHECKED** after storms have passed. If those lights are no longer illuminated, call the New-Mac office and we will come and install a new unit at no additional charge.

For more information or advice on choosing the right protection, visit with or call Zane in our Member Services Department at 417-451-1515 or 800-322-3849.

The meter can warranty covers the following:

- Refrigerator
- Stove
- Washer
- Dryer
- Dishwasher
- Freezer
- Furnace (if located inside the home)

The green LED lights need checked after each storm. If the lights are not illuminated, call New-Mac for a replacement.



Flooding, tornadoes keep crews working around-the-clock

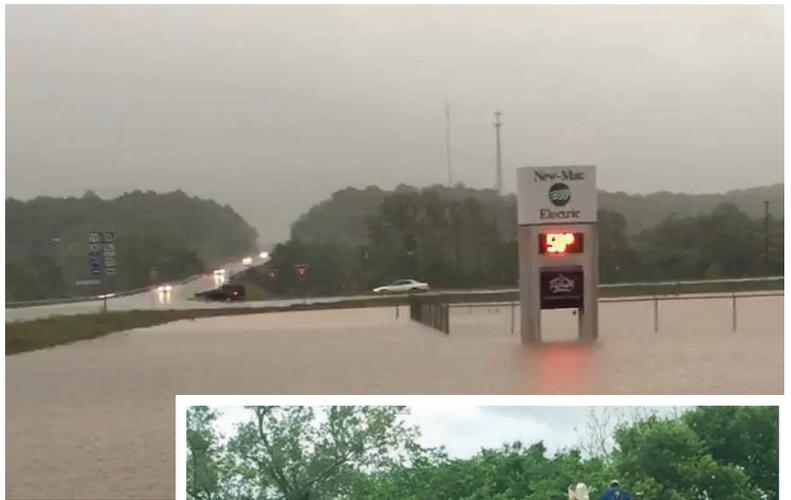
Before April was over, the New-Mac Electric service area received more than its share of April showers during the month's final weekend.

The showers started Friday, April 28, and just kept coming. Before the weekend was over, some parts of the area had received over 10 inches of rain.

Flash flooding brought about as many as 2,000 outages Saturday morning, with the heaviest concentrations being in McDonald and southern Newton Counties. New-Mac crews worked around the clock before completing the restoration efforts Sunday evening.

Record rainfall and flooding levels washed out poles and numerous trees into power lines. However, the biggest problem for restoration proved to be getting to where repairs were needed. High waters made many roads impassable for several hours and even days.

Exactly three weeks later, on May 19, a pair of EF-1 tornadoes hit New-Mac's service area, one just east of Seneca and another on the north side of Neosho. The accompanying high winds that came with those storm systems scattered around 200 outages across the co-op's lines. Linemen worked through the night and had everyone restored to power the next day.



Flood waters, as seen just outside New-Mac's Anderson office (top), continued to rise through the day April 30. Above, New-Mac linemen restore power just east of Anderson. At left, these clouds eventually became an EF-1 tornado that touched down May 19 near Morse Park on the north part of Neosho.

D.C. Bound



This month, Seneca's Emily Horine and Sarcoux's Kobe Kisling will serve as New-Mac delegates for Youth Tour. These two earned this expenses-paid trip to Washington D.C., by winning the co-op's Youth Tour/CYCLE Contest in April. While on the trip, June 9-15, they will meet more than 100 other Missouri delegates and 1,600 from across the country. They will tour numerous landmarks and learn about our government and electric cooperatives.

Energy Partners' Recipe of the Month:

MEXICAN GOULASH SUPREME

Submitted by New-Mac member: **Sandra Austin**

- | | |
|---------------------------------|------------------------------|
| 2 lbs ground beef | 1 can cream of mushroom soup |
| 1 can Rotel tomatoes and chiles | tortilla chips |
| 1 can (15.5 oz) chili beans | 2 cups grated cheese |
| 1 can (15.5 oz) spanish rice | |

Brown beef and drain. Add other ingredients (except chips and grated cheese) and heat. Serve over chips and top with cheese.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or recipes@newmac.com. If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

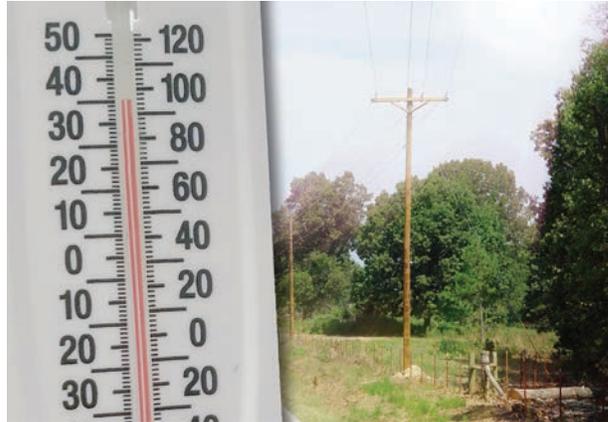
Help New-Mac control costs during Peak Alerts this summer

Keeping costs down is always a top priority for us at New-Mac Electric. When the temperatures get extreme in the summertime, Peak Alerts are an important tool for us in managing power costs for the cooperative.

A Peak Alert is simply a request to our members to try and help us conserve energy during a set period – usually in the late afternoon.

Even though these announcements occur during the hottest days of summer, it does not mean there is a shortage of power. However, with your help, New-Mac can possibly avoid significant costs that could contribute to rate increases for the membership. By curtailing usage on the days in which electrical demand will be at its highest point, New-Mac is able to avoid extreme peaks which bring about higher costs for power.

Members can assist New-Mac during a Peak Alert by not running more than one major appliance at a time and turning off unnecessary lights, televisions and small appliances. Raising the thermostat a few



degrees can also help significantly by reducing the energy use of air-conditioners. Homes with elderly or small children should not adjust their thermostats.

Members will be notified of Peak Alerts through local radio and television stations, as well as our Facebook and Twitter pages – so please follow New-Mac through these social media sites.

Remember the next time you hear that New-Mac is issuing a Peak Alert, see what you can do to conserve electricity around your home and help keep costs down for everyone.

New-Mac University continues June 8 at Neosho office

The latest installment of New-Mac University had its first of two sessions Thursday, June 1, at our Anderson office. If you'd like to catch the offering at our

Neosho office, there's still time but it's coming fast.

At 6 p.m., June 8, in our Neosho office, New-Mac University will cover "The Basics of Heat Pumps" and "Outdoor Electric Gadgets."

At this class, attendees will learn why heat pumps are so energy efficient and get a basic understanding of their operation. The co-op will also display innovative uses of electricity that might come in handy outdoors this summer.

As always, there is no

charge for New-Mac University, but we ask that you RSVP by calling our office (417-451-1515 or 800-322-3849), or you can register online at newmac.com.

New-Mac University is an ongoing free seminar series offered by the co-op. Each course of New-Mac University is independent of previous sessions. Participants may choose to attend whichever classes suit their interests and will not be behind if they missed other offerings.

The class should take around 90 minutes. Refreshments will be made available.



P.O. Box 310 — 12105 East Highway 86
Neosho, Missouri 64850
Telephone: 417/451-1515 800/322-3849
Fax: 417/451-9042
Pay-by-Phone: 855/874-5348
Office Hours: Neosho — 8 a.m. to 5 p.m.
Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at
www.newmac.com

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Services Provided to Members
Call our consumer services department for information on the following services:

- Automated Phone Payment**
- Automated Withdrawal Payment**
- Green Power**
- Levelized Billing**
- Online Payment & Usage History**
- Rental Light**
- Meeting rooms available at both locations**
- Credit Card Acceptance**
- Safety Programs (upon request)**
- Surge Protection**

Questions? Comments?

Contact: Mark K. Rakes
P.O. Box 310, Neosho, MO
mrakes@newmac.com

New-Mac UNIVERSITY

Class Topics:
The Basics of Heat Pumps & Outdoor Electric Gadgets
6 p.m., Thursday, June 8, at Neosho

Come See Us at the Fairs

Newton County Fair – July 5-8 at the Newton County Fairgrounds
McDonald County Fair – July 20-22 at the McDonald County Fairgrounds