

Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner 

New-Mac U. returns March 16 with Live Line Demonstration

New-Mac University is back. Our first installment of our 2017 seminar series will give attendees an up-close look at what New-Mac linemen work with everyday.

On March 16, a *Live Line Demonstration* will be performed inside a large ware-

house building on the grounds of New-Mac's Neosho office. It will be presented by Pike, one of the nation's largest providers of energy solutions. The program features full-size electrical equipment and 7,200 volts of electricity.

New-Mac University is an



Pike linemen perform their "Live Line Demonstration." This program will take place March 16 in Neosho as part of New-Mac University. Please RSVP as sessions could fill to capacity.

ongoing educational program that is free to our members. Typically, courses are held at both the Neosho and Anderson New-Mac offices. However, due to the extensive setup and limited availability of this unique demonstration, this particular offering will be one day only in Neosho. Therefore, New-Mac is making three showings available – at 1 p.m., 3 p.m. and 6:30 p.m. While

there is no charge, New-Mac asks that all participants RSVP. You may register online at newmac.com; or by calling 417-451-1515; or by filling out the registration form (PAGE 3). Sessions will close if they reach capacity, so register as soon as possible to ensure your choice of show times.

New-Mac has also invited all of the area's emergency respond-

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New-Mac UNIVERSITY

Class Topic:
Live Line Demonstration

March 16 @ the Neosho office
Show times:
1 p.m., 3 p.m. & 6:30 p.m.

Co-op offers scholarships to area high school seniors

Once again college scholarships are available to seniors attending area high schools through New-Mac Electric Cooperative's College Scholarship Program.

In order to be eligible to receive one of the scholarships, a student must be a senior at one of the following high schools: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City,

Sarcoxie, Seneca or Wheaton. He or she must reside in a household served by New-Mac Electric, and the student must have a cumulative minimum 3.0 GPA. Immediate family members of New-Mac employees/board members are ineligible.

A total of 10 scholarships will be award-

See College Scholarships, page 3

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New-Mac Electric Cooperative
Your Touchstone Energy® Partner 

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

Please call before you dig

Digging in areas where there may be an underground electric line can be dangerous! So, before any project that requires digging, call the Missouri One Call System at 800-DIG-RITE, or you can dial 811. Please call three working days in advance.

Those who fail to make this call not only face the chance of electric shock – or even electrocution; they also will be held responsible for any repairs that may be necessary if a line is accidentally cut or damaged.

Helpful info during outages

In the event of outages, please call us if you see a downed power line or a large tree branch that has fallen into the power lines.

Also, if you heard a loud noise just before you lost power, please let us know.

Reporting such sights and sounds can greatly reduce the time it takes to restore power. Please call us at **417-451-1515** or **800-322-3849**.

Remember, never touch, attempt to move, or drive over a downed power line.

Pay bill, view usage online

Remember, not only can you pay your bill online, you can also look at usage trends, compare bills from various billing periods, set up reminder texts or emails, and much more. Visit newmac.com and click on this button (at right).



10 years later: Much Ado About Nothing

The anniversary was ominous, but fortunately uneventful.

A few weeks ago, forecasters said ice was headed our way. New-Mac Electric Cooperative took all measures to be prepared for whatever accumulations the freezing rain might bring. Materials were stocked, trucks were ready to roll, and all staff was on standby. For three consecutive days, New-Mac personnel took part in conference calls with the National Weather Service and all the electric cooperatives from across the state. Ultimately, there was some ice but no damage to speak of for New-Mac Electric Cooperative.

Ironically, the conference calls began on the 10-year anniversary of the most damaging ice storm in the history of New-Mac Electric.

No doubt, the thought of ice and/or freezing rain will always grab the attention of all who remember the ice storm of Jan. 12-14, 2007. New-Mac had as many as 14,400 of its nearly 17,000 members (at the time) out of power. Some were out for as long as 2 weeks, but thanks to the tireless efforts of New-Mac's employees, plus nearly 300 additional workers from more than 20 assisting companies covering 11 states, power was eventually restored to all.

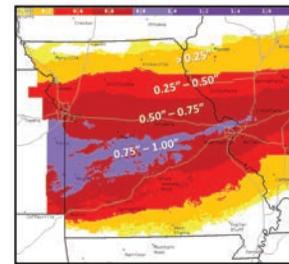
Aren't we all glad we only received a reminder and not a reliving of the past?



Yes, you could see some ice in the grass of New-Mac Electric's front lawn a few weeks ago (at right), but a decade ago, basically all you could see was ice (above).



Above, New-Mac's monthly newsletter from 10 years ago reported a truly historic event. Below, the co-ops across the state carefully looked at graphics a few weeks ago (such as this one), which fortunately forecasted more than what we did receive.



○ New-Mac U

Continued from page 1

ers, as this demonstration will feature valuable public safety information, including how to deal with potential electrical hazards that could exist at the scene of an accident or fire.

This live line model was created by Pike linemen and is performed on shortened poles on the back of a custom-made International 4300 flatbed truck. The presentation is both enjoyable and educational for all ages.

Register at newmac.com, by calling 417-451-1515, or by filling out the form at right and sending it in with your bill, or mailing it to New-Mac Electric, PO Box 310, Neosho, Mo 64850

New-Mac University Registration

Member Name(s) _____

Acct. # _____ Daytime Phone # _____

Number in Household Attending _____

We will be attending New-Mac University:
(circle the time for the class you want to attend)

1 p.m.

3 p.m.

6:30 p.m.

All sessions are March 16 in Neosho

 **Cut out and send in with your bill payment**

Capital credits: a unique benefit of being a cooperative member

Capital credits are one of the many benefits of being a member of an electric cooperative. However, sometimes they can cause some confusion.

Every year, New-Mac Electric sends each of its members a card informing them of their capital-credit amount for the past year.

So, what does it mean if I've gained capital credits?

Capital credits are your share of the operating margins realized by your cooperative each year. These margins are equally allocated to all participating consumers based upon total dollar billing.

These margins (payments in excess of expenses) become patron-

age capital and are used by your cooperative for operating capital, necessary reserves, storm damage, and other contingencies. Patronage capital is paid back to the members as the financial condition of the cooperative permits and the by-law provisions are met.

Patronage capital credits are returned in the same order in which they were earned; that is, the capital first paid in will be the first refunded.

Should you cease to purchase energy from the cooperative and change your present address, you should notify the cooperative of address changes so that when future payments are issued they can be

See Capital credits, page 4

Know a high school junior that would like an expense-paid, week-long trip to Washington D.C.?



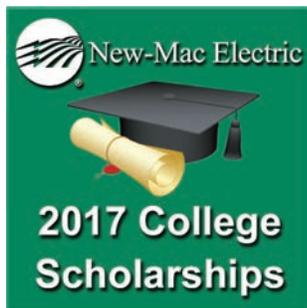
Visit newmac.com or call 417-451-1515 and ask about Youth Tour

○ College Scholarships

Continued from page 1

ed. Each scholarship will be in the amount of \$500 and will be non-renewable. One scholarship will be awarded to a qualifying student in each of the 10 schools listed above. The scholarship must be used at an accredited college or university, and the winner must become a full-time college student, beginning in the fall of 2017.

For complete guidelines and the application, visit newmac.com, see your school guidance counselor or call Josh in our Member Services department at 417-451-1515 or 800-322-3849. **The application deadline is Friday, April 7, 2017.**



Energy Partners' Recipe of the Month:

CHOCOLATE PECAN CHEESECAKE BARS

Submitted by New-Mac member: **Jackie Stilley**

CRUST:

- 1 pkg Pillsbury Plus Dark Chocolate Cake Mix
- 1/2 cup softened butter
- 1 egg
- 1/2 cup pecans

FILLING:

- 8 oz pkg cream cheese softened
- 14 oz can sweet condensed milk
- 1 teaspoon vanilla
- 1 egg

Heat oven to 350°. Grease 13x9 in. pan. Combine cake mix, butter, and egg in large bowl and mix at low speed. Stir in pecans. Reserve 1 cup for topping, set aside. Press remaining mixture evenly in bottom of pan. Beat cream cheese in medium bowl until fluffy. Add remaining filling and beat at medium speed until smooth. Pour over crust, sprinkle with reserved topping. Bake for 35 min. Cut into bars and serve.

Send your recipe, along with your name and account number, to: Recipes, c/o New-Mac Electric, P.O. Box 310, Neosho, MO 64850; or recipes@newmac.com. If your recipe is selected, New-Mac will apply a \$15 credit to your bill.

Capital Credits

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forwarded to the proper address.

At New-Mac's most recent annual meeting, this past October, the cooperative

returned capital credits to its members for the 19th consecutive year. Payments went to those who were New-Mac members in 1998, and the amount was based on their usage in that year. Those not attending the meeting received their capital-credit checks in the mail.

Ease budgeting with Levelized Billing

Most folks would agree that it's easier to budget for something when you know what to expect. However, electric bills, due to the heating and cooling of homes, are prone to fluctuation and consequently are somewhat unpredictable.

Well, if that fluctuation is something you could do without, New-Mac offers a payment option which evens out the peaks and valleys of energy use. Through a process called Levelized Billing, each month your bill is based on an average of your electric bills over the previous 12 months.

Levelized Billing consists of 11 equal payments and one



P.O. Box 310 — 12105 East Highway 86
Neosho, Missouri 64850
Telephone: 417/451-1515 800/322-3849
Fax: 417/451-9042
Pay-by-Phone: 855/874-5348
Office Hours: Neosho — 8 a.m. to 5 p.m.
Anderson — 8 a.m. to 4:30 p.m.

Or visit us on the Web at
www.newmac.com

Management

CEO/General Manager..... Mitch McCumber
Manager of Administration.... Mary Hatfield
Manager of Operations..... Stan Irsik
Controller Lisa McMeen
Manager of Marketing Mark K. Rakes
Billing Supervisor..... Vickie Stuart

Board of Directors

District 1 Martin Youngblood
District 2 Kenneth Daniels
District 3 Bobby Fields
District 4 Beryl Kennedy
District 5 Billy P. White
District 6 Paul Sprenkle
District 7 Maurice Mailes
District 8 Jason Ruddick
District 9 Jamey Cope

Services Provided to Members
Call our consumer services department for information on the following services:

- Automated Phone Payment**
- Autowithdrawal Payment**
- Green Power**
- Levelized Billing**
- Online Payment & Usage History**
- Rental Light**
- Meeting rooms available at both locations**
- Credit Card Acceptance**
- Safety Programs (upon request)**
- Surge Protection**

Questions? Comments?

Contact: Mark K. Rakes
P.O. Box 310, Neosho, MO
mrakes@newmac.com

adjustment payment per year. Since household usage typically varies from year to year (due to weather, improvements, additions, etc.), the twelfth payment is used to make up the difference between the estimated usage and the actual usage.

Most residential members with a good credit history are eligible for this program. Participants also must have at least 12 months of billing history at the location to be put on Levelized Billing.

If you would like to take advantage of Levelized Billing, fill out the form at left and send it in with your payment. If you want to get started with the bill you receive in March, the form needs to be turned in by February 20. Otherwise, your Levelized Billing will begin as soon as possible, depending on when the form is received.



If you'd like to get started with Levelized Billing, fill out this form and send it in with your payment. If you send it in by February 20, your Levelized Billing will start with the bill you receive in March.



New-Mac Electric Cooperative
Your Touchstone Energy® Partner

LEVELIZED BILLING AGREEMENT

Levelized Billing agreement between New-Mac Electric Cooperative, Inc., of Neosho, Missouri, and:

Name _____

Address _____ City/St./Zip _____

Phone # _____ Email _____

Account # _____ Location # _____

Levelized Billing consists of eleven equal payments and one adjustment payment per year. The amount of the twelfth payment will be adjusted according to the meter reading secured by New-Mac Electric Cooperative, Inc., at the end of a one-year period. Should you have a credit balance, no payment will be required for that month. Should an underpayment occur, you will be billed accordingly.

Levelized payments will be based on your anticipated usage and applied to the rate proposed for the next twelve-month period.

This is to request Levelized Billing at the above location upon the following terms:

1. Agreement to begin as of _____.
2. Payment to consist of eleven equal payments and one payment adjusted according to secured meter reading. You will be notified by the billing department of your monthly payment amount.
3. All payments must be accompanied with your bill.
4. Term of agreement will be one year and renewable on or before anniversary.
5. Payments need to be in our office no later than the last day of the month.
6. Should your account become delinquent more than three times in a twelve-month period or become more than one-month delinquent, this contract will be void.

Signature	Date
Signature	Date

